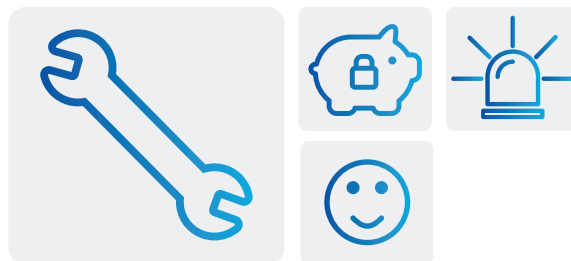


# FULL FACTORY WARRANTY EXTENSION SALES GUIDE



## WHAT IS FULL FACTORY WARRANTY EXTENSION?

**FULL FACTORY WARRANTY EXTENSION** is a mechanical breakdown insurance policy.

## WHY FULL FACTORY WARRANTY EXTENSION?

**FULL FACTORY WARRANTY EXTENSION** offers financial assistance in the event of any unexpected mechanical breakdown or electrical failure.

## PRODUCT SPECIFICATIONS

- Eligibility: Passenger vehicles, 4x4s and light commercial vehicles. All new and demo vehicles up to 36 months old and still subject to the original manufacturer's warranty at the date of vehicle purchase are eligible.
- Period of cover: 1 year or 50 000km or 2 years or 80 000km or 3 years or 100 000km,
- Effective date: Immediately after the manufacturer's warranty expires. The effective date for the additional benefits will be the policy purchase date and will run at the same time as the manufacturer's factory warranty for the full period selected.
- Servicing at a factory appointed dealer.

## COMPONENTS COVERED

All the parts, terms, conditions and exclusions of the manufacturer's factory warranty are automatically covered for the period chosen. The total claim limit will not be more the purchase price of the covered vehicle.

## PREMIUM DETAILS (INCL VAT AT 14%)

Passenger and LCV Vehicles	1 Year	2 Years	3 Years
Premium	R 2 485.20	R 3 735.20	R 4 985.20
12.5% Commission	R 310.65	R 466.90	R 623.15
Inspection Fee	R 575.00	R 575.00	R 575.00
SA Warranties Binder Services Fee	R 186.39	R 280.14	R 373.89

4x4 Vehicles	1 Year	2 Years	3 Years
Premium	R 2 985.20	R 4 235.20	R 5 485.20
12.5% Commission	R 373.15	R 529.40	R 685.65
Inspection Fee	R 575.00	R 575.00	R 575.00
SA Warranties Binder Services Fee	R 223.89	R 317.64	R 411.39

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## EXCLUSIONS

You are not covered for the following:

- components that were broken or had failed before the policy started,
- repairs that have not been authorised by us,
- any repairs if the odometer is not working or has been changed in any way or has been disconnected or replaced without our written approval,
- damage resulting from oil leaks or for oil leaks themselves,
- damage to drive shafts or steering racks as a result of damaged rubber boots,
- damage caused by incorrect fuels or lubricants, unreasonable use, improper servicing or malicious damage,
- damage caused by a road accident or any accidental damage,
- damage to vehicles that have been altered in any way from the manufacturer's specifications,
- any components that are not listed under **Components Covered** in your policy booklet,
- any components that are still covered by the manufacturer's or supplier's warranty at the time of the mechanical breakdown or electrical failure,
- damage to all electrical wiring, including damage as a result thereof,
- service items or items that need to be changed at specific or regular intervals such as oil, grease, filters, hydraulic fluid, additives and anti-freeze, spark plugs, "v" and cambelts, consumables and the like,
- costs or expenses that you can recover from your motor insurance policy.

## HOW TO CLAIM?

**When you become aware of a mechanical breakdown or electrical failure.**

- Take the vehicle to a Franchised Dealer,  
**Claims Office 0860 WARRANTY (927 726)**
- Please have the following information available when calling:
  - Your name and contact details,
  - Your policy number,
  - Your vehicle's current kilometre reading,
  - The nature of the breakdown or failure,
  - Take the vehicle to a Franchised Dealer,

**For more information about this product, contact Regent Insurance.**

Imperial Dealership Finance Products and Services (Pty) Ltd (FSP 25934, Company Reg. No. 2004/035245/07) is an Authorised Financial Services Provider. Product administered by SA Warranties (FSP 21799, Company Reg. No. 2002/022941/07) an Authorised Financial Services Provider and underwritten by Regent Insurance Company Limited, a licensed short-term insurer (FSP 25511, Company Reg. No. 1966/007612/06) and Authorised Financial Services Provider.